

Report for Redressal of Grievance Cell for the Session 2022-23

The Grievance Redressal Cell of Government college for women, Sonipat received two complaints from students during the academic session 2022-23. Both complaints were thoroughly investigated and resolved through the cell's efforts.

Key Actions:

1. The cell acknowledged and documented the complaints.
2. Thorough investigations were conducted.
3. Appropriate actions were taken based on the findings.
4. Follow-ups were done to ensure the complainants' satisfaction with the resolutions.


Outcome:

Both complaints were successfully resolved, and the students were satisfied with the outcomes.

Conclusion:

The Grievance Redressal Cell effectively handled the complaints received during the session 2022-23, ensuring that students' concerns were addressed in a timely and fair manner.

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