## Report for Redressal of Grievance Cell for the Session 2023-24

The Grievance Redressal Cell of Government College for Women, Sonipat received three complaints from students during the academic session 2023-24. All complaints were thoroughly investigated and resolved through the cell's efforts.

## **Key Actions:**

- 1. The cell acknowledged and documented the complaints.
- 2. Thorough investigations were conducted.
- 3. Appropriate actions were taken based on the findings.
- 4. Follow-ups were done to ensure the complainants' satisfaction with the resolutions.

## Outcome:

All complaints were successfully resolved, and the students were satisfied with the outcomes.

## Conclusion:

The Grievance Redressal Cell effectively handled the complaints received during the session 2023-24, ensuring that students' concerns were addressed in a timely and fair manner.

Convener (Dr Reks,) Redressal of Grievance Cey

Committee member.

1. Dr. Vandana Vaudaul

2. Dr. Narcen Num

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