## Report for Redressal of Grievance Cell for the Session 2024-25

The Grievance Redressal Cell of Government College for Women, Sonipat received 8 complaints from students during the academic session 2024-25. All complaints were thoroughly investigated and resolved through the cell's efforts.

## **Key Actions:**

- 1. The cell acknowledged and documented the complaints.
- 2. Thorough investigations were conducted.
- 3. Appropriate actions were taken based on the findings.
- 4. Follow-ups were done to ensure the complainants' satisfaction with the resolutions.

Outcome: All 8 complaints were successfully resolved, and the students were satisfied with the outcomes.

Conclusion: The Grievance Redressal Cell effectively handled the complaints received during the session 2024-25, ensuring that students' concerns were addressed in a timely and fair manner.

Convener (Dr Reking) Redressed of Grievance Cell

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